

Shawn Airey

Employment

Nov. 2008 – Present **Log.Sec Corporation** Gunpowder, MD

Sharepoint Administrator

- Administration for Sharepoint 2007 and legacy Windows web environments.
- Windows Server 2008 and 2003 administration
- Active Directory Administration
- Third-tier support of custom project management system.

April 2006 – Oct. 2008 **Wall Street Institute** Baltimore, MD

Systems Analyst

- Lead Tech on project to build local web/SQL servers in each center location worldwide to deliver content locally to students.
- Administration of SUN and Wintel platform servers delivering content worldwide on a 24x7 basis
- Provide Technical Support for 15 local users; PC Hardware, Software, Cisco IP phones, switches and firewalls, Microsoft Active Directory and Exchange 2003 Administration.
- Provide second tier support for users of student data and content delivery systems used in 400 centers in Europe, Asia, and South America.

April 2004 – Mar. 2006 **Wall Street Institute** Baltimore, MD

Helpdesk Analyst

- Provided first and second tier support for users of student data and content delivery systems used in 400 centers in Europe, Asia, and South America.
- Administration of SUN and Wintel platform servers delivering content worldwide on a 24x7 basis
- Provided Technical Support for 15 local users; PC Hardware, Software, Cisco IP phones, switches and firewalls, Microsoft Active Directory and Exchange 2003 Administration.

Sept. 2000 – April 2004 **Archdiocese of Baltimore** Baltimore, MD

Support Manager

- Provided all levels of support for campus-wide voice and data systems, including Microsoft Active Directory and Exchange 5.5 Administration and Nortel Option 11 telephone System Administration.
- Coordinated Helpdesk response to 300 local users as well as 250 remote users
- Provided project coordination as assigned.

Feb. 2000 – Sept. 2000 **Archdiocese of Baltimore** Baltimore, MD

Student Intern

- Provided first and second tier support of Desktop and Network systems.
- Responsible for building and archiving software load-outs for rapid system redeployments.

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Education

Aug 1996 – Aug 2002 University of Maryland, Baltimore County

B.S., Information Systems

MCTS: WSS 3.0, Sharepoint 2007, Active Directory, Network Infrastructure.
CompTIA Security+

**Personal
Accomplishments**

Eagle Scout, Boy Scouts of America

Knights of Columbus, 4th Degree, PGK

**Select Technical
Skills**

Operating Systems: Windows 3.x/95/98/NT(3.51,4.0)/2000/XP/Vista;
Windows Server 2003; MS-DOS; IRIX; Linux; SunOS/Solaris; NetWare 3.x

Remote Computing: Reachout, VNC, Microsoft TS/RDP

Networking: TCP/IPv4; IPsec; Ethernet; 802.11 Wireless; WAN

Voice Systems: Nortel Option 11c with Meridian VM; Cisco Callmanager,
CME and CUE.

Networking Infrastructure: DNS; DHCP

TCP Protocols: HTTP; NNTP; SMTP; FTP

Security: SSH; SCP; IPsec

References available upon request.